

September 9, 2024

RE: Referrals to GAIN

To whom it may concern,

Please be advised that GAIN is now live on the **Ocean eReferral Network**.

To send e-Referrals via OCEAN, if you are already an Ocean user, please add this listing to your Favourites on your Ocean Healthmap:

https://ocean.cognisantmd.com/referrals/NewReferral.html?rtRef=durham_carea_communi-59636610

If you are not already an Ocean user, you may reach our clinician referral form on our website program page, at this link: <https://ocean.cognisantmd.com/eRequest/8b88d7b2-519a-4a17-b8f8-ed52206d6c39>. Please go to this form and complete and send the eReferral form. It will appear in our Ocean portal as an Ocean referral.

eReferral is provincially funded through the Ontario eServices Program, and available at no cost to users. eReferral simplifies and streamlines the referral process as it provides a more effective means to submit, manage and track referrals compared to the traditional paper-based, fax machine methods. For locations using EMRs/HISs, that are (or can be) integrated with Ocean (including Accuro, Telus PS Suite, Telus CHR, and Oscar Pro), it can also seamlessly launch auto-populated referrals directly from the patient chart. Referrals processed through Ocean will be consistently clearer, more comprehensive and provide an improved ability for bi-directional communication with the referring providers, and eReferral status updates to both the referring provider and patients. This results in far fewer calls to your office from patients asking about their referrals.

To get started with Ocean, please visit: <https://www.oceanmd.com/getting-started/ontario-ereferral-signup/> and follow steps one and two to register for an account.

If you have any questions regarding this **new and improved referral process**, please feel free to contact our GAIN clinic at **289-509-0601 ext. 1409**.

Thank you,

DCHC GAIN Team